



NOVATO SANITARY DISTRICT

500 DAVIDSON STREET * NOVATO * CALIFORNIA 94945 * PHONE (415) 892-1694 * FAX (415) 898-2279
www.novatosan.com

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INFORMATION SHEET

Low Income Sewer Rate Assistance Program (LISRAP) for Single Family Residential Households For Fiscal Year 2022-23

Program Summary: Novato Sanitary District's Low-Income Sewer Rate Assistance Program (LISRAP or Program) is available to eligible, low-income single-family residential ratepayer households. The program will provide a 15% discount to eligible Low-Water Use households and a ten per cent (10%) rate discount to eligible Average and High - Water Use households.

Eligibility Requirements: 1) Income eligibility is demonstrated by being enrolled in the PG&E CARE Program (California Alternate Rates for Energy Program). 2) The rate payer household must also include a customer of the District who pays the District charges as shown on their property tax bill.

The Following Are Not Eligible for the Program: Single family residences with accessory dwelling units, ratepayers with a PG&E master meter, and entities who are not a ratepayer of the District. Non-household family members, neighbors, friends, homeowners' associations, landlords, etc. are also not eligible, although they may apply on behalf of other eligible customers.

The Discounted Rate: The 2022-23 discounted rates will vary, as the Sewer Service Charge varies with water use.

RATE CATEGORY	SEWER SERVICE CHARGE* (See Note)	LISRAP CHARGE AFTER DISCOUNT* (See Note)
Low Water Use	\$395	\$335
Average Water Use	\$657	\$591
High Water Use	\$1,181	\$1,063

***Note: The District is considering changes to the Sewer Service Charges, that if approved, will take effect July 1, 2022. This information sheet will be updated at that time to reflect any changed rates.**

Application Process: If you meet the eligibility requirements above, fill out the attached one-page Application Form and return it to the District office with copies of: (1) Current PG&E bill which shows enrollment in the PG&E CARE Program, (2) Most recent County property tax bill, and (3) Proof of payment of County property tax bill (copy of the County payment receipt, cancelled check, etc.), if applicable.

To Submit the Application or for More Information. Submit the application and supporting documents via email to info@novatosan.com, with "LISRAP" in the subject line, by mail to the District office, or deliver in-person (please call ahead for an appointment). For more information, call the District or e-mail info@novatosan.com

Application Approval Process. The application must be approved by the District. If approved before October 15, 2022, the District will transmit the discounted rate information to the County for payment on your 2022-23 County property tax bill, and your information will be kept on file for the next year. If the discount is not reflected on your 2022-23 property tax bill, or you are approved for LISRAP after you have paid your 2022-23 property tax bill (in part or full), please provide proof of payment of your property tax bill (County payment receipt, cancelled check, etc.) and you will receive a District check for any eligible discount amount(s).



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Once Enrolled, The Discount Will Be Applied Automatically to The Sewer Service Charge Being Charged to the Ratepayer of Record on Their County Tax Bill. Program eligibility (CARE enrollment) will be reconfirmed every other fiscal year, July 1st. The ratepayer is required to notify the District if they no longer qualify for the PG&E CARE program, or if they move to another single-family residence served by the District.
