NOVATO SANITARY DISTRICT

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INFORMATION SHEET
Low Income Sewer Rate Assistance Program (LISRAP)
for Single Family Residential Households
For Fiscal Year 2026-27

Program Summary: Novato Sanitary District's Low-Income Sewer Rate Assistance Program (LISRAP or Program) is available to eligible, low-income single-family residential ratepayer households. The program provides a fifteen percent (15%) rate discount to eligible households in the low water use rate category and a ten percent (10%) rate discount to eligible households in the average water use and high water use rate categories.

Eligibility Requirements: 1) Income eligibility is demonstrated by being enrolled in the PG&E CARE Program (California Alternate Rates for Energy Program). 2) The rate payer household must also include a customer of the District who pays the District charges as shown on their property tax bill.

The Following Are Not Eligible for the Program: Single family residences with accessory dwelling units, ratepayers with a PG&E master meter, and entities who are not a ratepayer of the District. Non-household family members, neighbors, friends, homeowners' associations, landlords, are also not eligible, although they may apply on behalf of other eligible customers.

The Discounted Rate: The 2026-27 discounted rates will vary, as the Sewer Service Charge varies with water use.

RATE CATEGORY	SEWER SERVICE CHARGE	LISRAP CHARGE WITH 15% DISCOUNT
Low Water Use	$483	$410.55
RATE CATEGORY	**SEWER SERVICE CHARGE**	**LISRAP CHARGE WITH 10% DISCOUNT**
Average Water Use	$760	$684.00
High Water Use	$1,358	$1,222.20

Application Process: If you meet the eligibility requirements above, fill out the attached one-page Application Form and return it to the District office with a copy of your current PG&E bill which shows enrollment in the PG&E CARE Program and a copy of your most recent Marin County property tax bill as proof of property ownership.

To Submit the Application or for More Information. Submit the application and supporting documents via email to info@novatosan.com, with "LISRAP" in the subject line, by mail to the District office, or deliver in-person. For more information, call the District or e-mail info@novatosan.com

Application Approval Process. The application must be approved by the District. If approved, the District will transmit the discounted rate information to the County for payment on your property tax bill, and your information will be kept on file for the next year. If the discount is not reflected on your property tax bill, or you are approved for LISRAP after you have paid your property tax bill, you will receive a District check for any eligible discount amount(s).

Once Enrolled, The Discount Will Be Applied Automatically to The Sewer Service Charge Being Charged to the Ratepayer of Record on Their County Tax Bill. Program eligibility (CARE enrollment) will be reconfirmed every other fiscal year, July 1st. The ratepayer is required to notify the District if they no longer qualify for the PG&E CARE program, or if they move to another single-family residence served by the District.

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