



# NOVATO SANITARY DISTRICT

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Information Bulletin  
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## **Novato Sanitary District Approves Changes to the Sewer Service Charge** APPROXIMATE 3% INCREASES FOR MOST RESIDENTIAL CUSTOMERS

At a hearing held on Monday, May 9, the Novato Sanitary District Board of Directors approved a new, five-year schedule of charges for each customer class. This will ensure continued fair distribution of sewer service charges and funding for quality sewer service.

**Over 87% of Residential Customers Would Experience 3% Per Year Increases.** The charges were developed by an independent outside rate firm that conducted an extensive study to determine the cost of serving each of its customer classes: Low-Use, Average-Use, and High-Use Residential customers and Non-Residential customers. To ensure that each customer class continues paying their fair share of costs, the District approved a series of moderate rate adjustments. For the Average-Use class of customers over the next five years, the increases are about 3% or \$21 per year per household.

**The Changes Take Effect on July 1, 2022.** The new sewer service charges take effect on July 1, 2022, and will first appear on property tax bills this coming fall.

**Novato Sanitary's Sewer Service Charges Are Among the Lowest in the Region.** The District has been proactive in controlling costs. As a result, The District's sewer service charges are among the lowest in the County and the North Bay area.

**Low Income Sewer Rate Assistance Program (LISRAP).** Low-income, single-family residential customers who enroll in the District's LISRAP program will continue to receive discounts based on enrollment in the PG&E CARE Program. Beginning July 1, 2022, Low-Water-Use customers in the LISRAP Program will be eligible for a 15% discount (increased from 10%) and experience a sewer service charge increase of only about \$12 per year. All other single-family residential customers in the LISRAP program will continue to receive a 10% discount.

**Customers interested in learning more** may visit the District website at [novatosan.com](http://novatosan.com), email [info@novatosan.com](mailto:info@novatosan.com), or call customer service at (415) 892-1694.

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*Novato Sanitary District has been providing solid waste services since 1925 and sewage collection, treatment, disposal, and recycling in and around the City of Novato since 1949.*

*District facilities include over 200 miles of public sewers, 40 pump stations, a wastewater treatment and water recycling facility, and 800-acres of wetlands and pastureland supplied with recycled water.*